

Terms and Conditions for Gallis Networks

1. Introduction

These Terms and Conditions govern the use of services provided by Gallis Networks ("Company", "we", "us", "our"). By using our services, you ("Client", "you", "your") agree to comply with these Terms and Conditions.

2. Services

We provide network solutions, cybersecurity services, and other related services as described on our website. We reserve the right to modify or discontinue any services at any time.

3. Fees and Payment

All fees for services are outlined in our service agreements and invoices. We reserve the right to change prices with a 30-day notice. Payment is due upon receipt unless otherwise specified.

4. Changes to Terms

We may update these Terms and Conditions periodically. Notice of changes will be provided 30 days before the changes take effect. Continued use of our services after the changes indicates acceptance of the new terms.

5. Confidentiality

Both parties agree to keep confidential any proprietary information disclosed during the course of the service relationship. This includes but is not limited to business processes, client data, and technical specifications.

6. Liability

We strive to provide reliable and secure services. However, we are not liable for any direct, indirect, incidental, or consequential damages resulting from the use of our services. This includes but is not limited to data loss, security breaches, and service interruptions.

7. Indemnification

You agree to indemnify and hold harmless Gallis Networks, its employees, and affiliates from any claims, damages, or expenses arising from your use of our services or violation of these Terms and Conditions.

8. Termination

Either party may terminate the service agreement with a 30-day written notice. Upon termination, you agree to pay for all services rendered up to the termination date.

9. Governing Law

These Terms and Conditions are governed by the laws of the state in which Gallis Networks operates. Any disputes arising from these terms will be resolved in the applicable state or federal courts.

10. Contact Information

For any questions or concerns about these Terms and Conditions, please contact us at:

Email: gallisnetworks@gmail.com

[Additional Protections and Policies](#)

[Privacy Policy](#)

We are committed to protecting your privacy. Any personal information collected during the course of our business will be used solely for the purpose of providing services to you. We do not sell or share your personal information with third parties unless required by law.

[Service Level Agreement \(SLA\)](#)

We strive to maintain a high level of service uptime and responsiveness. Our target is 99.9% uptime for all services. In the event of service interruptions, we will work diligently to restore services as quickly as possible.

[Non-Disclosure Agreement \(NDA\)](#)

All proprietary and confidential information shared between parties will remain confidential. Both parties agree not to disclose any confidential information to third parties without prior written consent.

Refund Policy

Refunds will be considered on a case-by-case basis. If you are not satisfied with our services, please contact us within 30 days of service delivery to discuss potential refunds or service adjustments.

Acceptable Use Policy (AUP)

Our services must be used for lawful purposes only. You agree not to use our services for any illegal activities, including but not limited to hacking, spamming, or distributing malicious software.

Dispute Resolution

In the event of a dispute, both parties agree to first attempt to resolve the dispute through informal negotiation. If the dispute cannot be resolved through negotiation, it will be resolved through binding arbitration in accordance with the rules of the American Arbitration Association.

Intellectual Property Rights

All intellectual property created during the course of our services remains the property of Gallis Networks. Clients are granted a non-exclusive, non-transferable license to use the deliverables for their intended purpose.

Compliance with Laws

We comply with all applicable laws and regulations in the provision of our services. Clients agree to comply with all applicable laws in their use of our services.

Emergency Protocols

In the event of an emergency such as a security breach or service outage, we will promptly notify affected clients and take all necessary steps to mitigate the impact and restore services.